Skyrail Rainforest Cableway

Some persons using a mobility device may need a carer or someone to assist at some of the steeper sections of pathways and boardwalks located at Red Peak Station and Barron Falls Station. Staff will assist with boarding and departing the Gondolas.

Parking and drop off to Skyrail

On arrival at Skyrail Rainforest Cableway Caravonica Terminal you will find three accessible car parks located immediately in front of the main entrance. If travelling to Skyrail by bus or taxi there is a large drop off zone out front but you will have to use the pedestrian crossing to access the footpath as there is no kerb ramp. Access into the terminal is via a well constructed ramp with an easy gradient. Assistance may be required by some visitors.

Entry into Skyrail

Entry into Skyrail is up a well constructed ramp with correct gradient and has level landings along its path. There are no low level ticket sales counters for people using mobility devices but staff are very helpful. Access through the barriers is good with wide paths laid out and access gates are very light.
Accessible Toilets

Accessible toilets are located at each station and are very clean and well set out. The toilets located at Red Peak and Barron Falls station are composting toilets to protect the environment and no plastics or foreign waste can be disposed into them.

Gondola boarding

Wheelchair Access on Skyrail

Skyrail caters for wheelchair passengers with the following:

- Optional use of a ramp, to assist with loading and unloading from gondola cabins on the cableway (as pictured). The gondola will be completely stopped to allow boarding of guests using wheelchairs via the ramp.

- The second method of boarding for more mobile visitors has the gondola operators slowing the gondolas down to a very slow pace as they assist you into the gondola by tilting your chair back and lifting you in. This method works well and staff are very well trained in assisting people with disabilities (see below).
The following information details wheelchair guidelines for guests travelling on Skyrail:

- The width of the wheelchair can not exceed 610mm.
- The length of the wheelchair can not exceed 950mm.
- Wheelchairs must be capable of being tilted backwards to enable loading into the gondola. To load a wheelchair, the wheelchair will need to be tipped backwards raising the front wheels and then gently pushed into the gondola.
- The combined weight of the wheelchair occupant and the wheelchair must be of a manageable weight to allow cableway operators to load the wheelchair.
- Wheelchairs must have handles to ensure easy lifting into the gondola cabins.
- Ramp access to all boardwalks at Red Peak and Barron Falls stations.
- Access to the CSIRO Interpretation Centre at Barron Falls Station.

**Use of Skyrail Wheelchairs**

Skyrail provides the complimentary use of wheelchairs (subject to availability) during a Skyrail experience. They recommend you contact the reservations team at the time of booking to confirm wheelchair availability.

**Wheelchair Access on Coach Transfers**

Please note that wheelchairs cannot be carried on the coach transfer service to Skyrail. Skyrail apologise for any inconvenience. Please ask for transfer details at the time of booking.

The experience

The Skyrail experience is one that should not be missed. As you cruise along in the gondola’s 7.5 km span you will see the canopy below change from eucalypt woodlands to old growth rainforest. The diverse range of plant life, bird life and overall scenery is something not to be missed.

You will hear different birds calling and playing amongst the canopy as you cruise along, and when you get to the CSIRO’s interpretive centre located at the Barron Falls Station you can identify some of the birds that you heard.

The board walks located at Red Peak and Barron Falls are fantastic, but assistance may be required by some visitors. Join the Red Peak Ranger Tour to learn about the beautiful fauna and flora that live and thrive in this area.

At the Barron Falls Station make sure you take time to explore the area fully there are three look outs where you can see the falls in all their glory. Visitors using wheelchairs will not be able to access platform number three as there are a set of steps leading down to it, but the view from the top is still very spectacular.

Skyrail have ensured that the rainforest and its inhabitants are as pristine as the day it formed. Read the history on the website and you can see that they have taken the greatest care to preserve this spectacular piece of Queensland. By travelling over the top of the rainforest in state of the art gondolas you will appreciate nature at its best.

OPEN DAILY 8.30am - 5.15pm
Entry is subject to conditions stated at reception. Sensible walking shoes strongly recommended.

Contact Skyrail:

Skyrail Rainforest Cableway
Cnr of Captain Cook Highway and Cairns Western Arterial Road
PO Box 888
Smithfield, Queensland, 4878, Australia

Phone: 61 7 4038 1555
Fax: 61 7 4038 1888
Email: reservations@skyrail.com.au
Online bookings: www.skyrail.com.au

For specific enquiries please see the contacts shown below:

Administration: 61 7 4038 1999
Reservations: 61 7 4038 1555
Marketing: 61 7 4031 2977