



Facility Name: Cairns Coconut Holiday Resort

Facility Type: Caravan/Cabin/Camping RACQ 5 Star rating

Facility Address: Bruce Highway and Anderson Rd, Cairns

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Room numbers: Three accessible cabins
One ambulant accessible van ensuite
Accessible camp ground shower and toilet



Recommendation:

It is advisable that a person with mobility impairment have a carer support to with access into some areas of the park. Although the park is quite accessible there will be some areas that guests may require assistance depending on levels of ability.

Parking:

There is one designated accessible parking bay immediately in front of reception prior to entering the resort. Each accessible cabin has one private parking space. The ambulant ensuite van site has room for car and van parking.

Entry into reception

Entry to reception is across a small raised bridge that may be difficult for some guests, it is recommended that assistance be used to cross the bridge. Entry into reception is then over a small threshold of approx 75mm. Once inside, the reception area is a level tiled area. There is no lowered counter for wheelchairs but staff are very helpful and will assist you however they can. To exit reception you will need to go back out the way you entered as there is a small step down into the park area.

The park Mini Mart has two low steps up, the resort will provide a small ramp to give access into the shop. Please let staff know you will require the use of the ramp.



Entry into reception over raised bridge.



Reception counter



Reception's rear access



Mini Mart (note steps)

Access to public areas

The Sun Lagoon Pool area can be found at the southern end of the park. The Sun Lagoon Pool area is accessible but may require some assistance to access the pool gate latch. The Sun Lagoon pool itself will not be accessible

to all visitors but those who are able to transfer or walk short distances may be able to access the pool. There are tables, chairs and a BBQ hut available in the Lagoon area.



Sun Lagoon entry



Sun Lagoon



Sun Lagoon



Sun Lagoon

The Garden Pool area has a good level access path leading from the recreation building. The pool will not be accessible to all guests. The BBQ area is accessible with some assistance up into the BBQ hut area.



Entry into Garden Pool



Garden Pool



Garden Pool grounds



BBQs in Garden Pool grounds, note step up onto slab from pool grounds.

The Kids Adventureland and bike mania track is easily accessible from the cabins and camp grounds. Not all play equipment is accessible due to sand soft fall. The bike track is accessible and leads to an accessible toilet block located conveniently between the playground and tennis courts.

The tennis court is accessible if you are keen for a hit. There is a good path that leads along the whole activity area from the pool to the Worlds Largest Jumping Pillow located immediately in front of one of the three accessible cabins (cabin 26).



Kids Adventureland and Bike Track



Tennis Court



Accessible toilets, Kids Adventureland

Recreation Building is accessible with level access to table tennis and pool tables. There is a TV room and Video room with a small sliding door track threshold. The outdoor cinema and small basket ball court is located next to the recreation building. The toilet block only has conventional toilets and there is a small threshold into the laundry. The mini golf located next to the recreation building is not accessible due to the gravel used in the landscaping.



Outdoor cinema and basket ball



Recreation Building



TV and Video rooms



Pool tables



Mini Golf



Conventional toilets Rec building



Laundry rec building



Activity area with giant chess set.

Cairns Coconut Splash

This new attraction to the park is fully accessible to wheelchair users and is a hit with the kids, big and small.



Accessible Cabins:

There are three accessible cabins located in the resort. Access into the cabin is up a ramp located next to the parking area. The door width is 890mm clear opening. The doors are light and easy to slide open and little force required to slide the doors open. Entry into the cabin is over a level threshold, the floor surface is a well laid tiled area. The cabin contains a queen size bed, two bunk beds for a larger family or carer.



Accessible cabin and car park



Ramp leading from car park

Room furniture can be moved to suit the guest's requirements, just notify staff when booking and they will be more than happy to assist. The double bed can be turned 90 degrees to suit your needs and achieve greatest access.



Entry into accessible cabin.



Furniture configuration

The dining table has a top height of 710mm with a 680mm under side clearance. There is a small kitchen facility and fridge within the cabin and all utensils are supplied. The kitchen bench top is 910mm from the floor with no under side clearance. The TV and air conditioning are mounted up high and are fully remote controlled. A clothes hanging in cupboard is provided with the

rail mounted at 1720mm from the floor. All light switches and controls are mounted 1000mm from the floor.



Double bunks



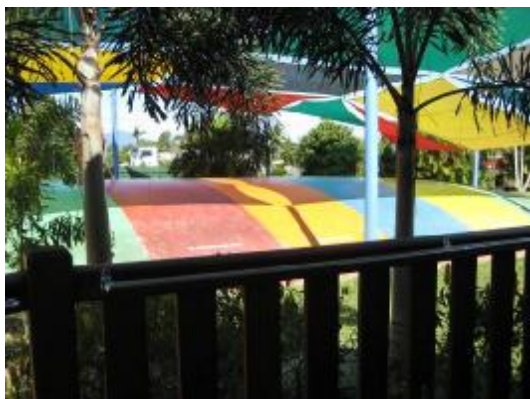
Kitchenette and lowered microwave



TV Fridge



Clothes hanging space



Worlds Largest Jumping Pillow opposite cabin



Cabin balcony

Sanitary Facilities:

Entry into the accessible shower and toilet is through a 770mm clear opening door. The facility is a combined toilet and shower with a dimension of 3480mm long by 1930mm wide. There is a drop down shower seat mounted at a height from floor of 480mm x 960mm long and 420mm wide. A shower commode can be hired from Phoenix Medical and Prescription and delivered to the park if required. Contact Phoenix on 4041 3629. Horizontal and vertical grab rails are provided and mounted 800mm from floor to top of rail. The shower rose is adjustable with a flick mix tap and easily reached from the seat. There is a half shower screen fitted and when the seat is down there is 680mm clearance between seat and screen.

Grab rails are fitted to the toilets and are mounted 800mm from the floor to top of grab rail. The height from the floor to the top of the pan seat is 450mm and 450mm from wall to centre of seat. The sink is located 840mm to the right of the pan (see photo)

There is no emergency call system fitted to the shower or toilet. Clearance to the under side of the sink is 660mm with a height to top of sink at 800mm. The base of the mirror is 1020mm from floor.



Accessible shower



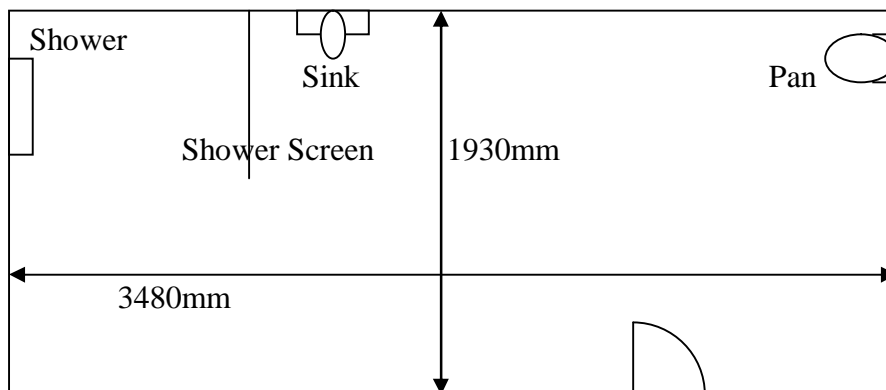
(note clearance between seat and screen)



Toilet



(note clearance from front of pan to sink)



Bathroom diagram not to scale

Accessible Camp Ground Shower/Toilet

If you are into camping there is an accessible shower and toilet facility provided. When you check in you will be provided a key to access the facility.

The facility has an overall dimension of 2590mm long by 3000mm wide. The pan is 470mm from wall to centre of pan and 460mm from floor to top of seat. Grabrails are mounted 810mm from floor to the top of the grab rail.

The shower has a fold down seat mounted 470mm from the floor, 900mm long and 400mm wide. A portable shower seat is also provided for your

convenience. Horizontal and vertical grabrails are provided. The sink is 780mm from floor to top of sink and has an underside clearance of 650mm.



Accessible Camp Toilet



Sink



Camp shower



Shower block

General:

The resort is very well laid out but will not suit every person's access requirements. The resort is well worth a visit and you will find the grounds very relaxing.

The resort is located approximately 10 minutes from the CBD of Cairns and is the gateway to many fine tourist attractions located in and around Cairns. The staff are great and will assist you in ensuring you have the best possible stay during your holiday.

Assistance dogs are welcome on the premises.